Executive Summary

SIG Group Description and Vision

Mission:
To facilitate a system of processes and activities aimed at supporting the healthcare division in shaping the national debate on Quality Systems in Long Term Care / Assisted Living regardless of the setting in which these services are provided.

Vision:
To create a virtual learning enterprise within the healthcare division that encourages innovation and creativity in the pursuit of excellence in Long Term Care / Assisted Living.

Values:
Commitment to:
Serving the Geriatric Population
Quality Service
Continuous Learning
Adaptability
Teamwork and Collaboration

Goals and Objectives:
1) Create a core community of members of the HCD who are committed to the development of a Special Interest Group in long term care
   A. Develop Mission, Vision, Values, Goals and Objectives for the creation of the LTC SIG
   B. Communicate with HCD members and other community groups within ASQ to seek participation
   C. Develop articles for ASQ/HCD Journals/ web sites providing information on LTC / Assisted Living issues and answers

2) To plan and implement dialogue within the LTC SIG aimed at developing consensus on the major issues that impact quality systems and processes in LTC.
A. Develop communication mechanisms to support the development of the LTC SIG, such as:
   a. BLOG
   b. Newsletter
B. Develop a list stake holder organizations that are

3) To plan and implement activities aimed at understanding current state of quality systems and processes in LTC/Assisted Living
   A. Develop a list of definitions that define LTC /Assisted Living in all settings
   B. Complete a gap analysis to determine the current state and desired state of quality and process improvement principles, methods and tools
   C. Identify tools and techniques to support the development of Quality Systems in LTC / Assisted Living

4) To develop relationships with outside organizations and professional groups

**Industry and Outlook**

The LTC industry is faced with a rapidly growing geriatric population, constantly changing financial reimbursement, and complex levels of care and services. The Industry has not had a coordinated approach to Quality Data Management Systems. The HCD is in a position to serve as a resource in support.