The Healthcare Division Chair’s Progress Report, April 2012: *Spring is just around the corner!* by Joe Fortuna

I am happy to report that this month there has been continued progress by HCD Committees, all leading to a great Annual Meeting with all of our members in May in Anaheim and beyond that, a great 2012!!!

The news and milestones of this month this month are as follows:

1. **QIHC SPECIAL SECTION:** *ALL ROADS LEAD TO ANAHEIM IN MAY!!*

   **A. QIHC**
   Hope by now you have made your plans to be in Anaheim from May 20-23rd for a great educational and networking experience! Our Chairs, Laura Kinney and Jim Levett have worked very hard with Ray Zielke at ASQ HQ to bring you a world class experience. More info about registering can be found at [HTTP://QIHC.ASQ.ORG/](http://QIHC.ASQ.ORG/).

   **B. HCD ANNUAL MEETING**
   It will be at the Hilton Anaheim at 1pm PST on Sunday, May 20. Please join us to meet your fellow HCD members, hear what the division and its committees are doing, meet the Nightingale Scholarship winner and the Arshall Plan coaches, maybe – just maybe - seize the opportunity to become involved

   **C. THE ‘NEW AND IMPROVED” HCD EXHIBIT BOOTH**
   If you are at the WCQI/QIHC please stop by Exhibit Booth #137 to see our new and improved HCD exhibit booth that has been very ably planned and developed by Dr. Perez with a great deal of assistance by Deb Hopen and her daughter, an accomplished artist. It will not only tell the story of the “new and improved” (Dare I say, reformed?” in this year of health reform?) Healthcare Division. But, with a new brochure and Powerpoint will also offer the division the opportunity to tell its story and to hear from its current and potential “customers” what they are looking for, via personal communication, surveys, and a suggestion box.
D. THE HCD/QMD JOINT, MEMBER-ONLY “HEALTH LEADERS” PRESENTATION BY THE HEAD OF THE VA HEALTH SYSTEM.

E. THE HCD/QMD JOINT MEMBER-ONLY WINE AND CHEESE TASTING PARTY
THIS WILL FOLLOW DR. JESSE’S PRESENTATION. DR. PEREZ, AN HCD MEMBER AND A TRAINED SOMMELIER, IS PLANNING A EVENT TO BE REMEMBERED AND WILL, HERSELF, BE GIVING A LECTURE THAT WILL MAKE YOU A WINE CONNOISSEUR! THE LOCATION OF THIS EVENT WILL BE POSTED SOON. YOU WON'T WANT TO MISS IT!

2. Nightingale Scholarship Award: We have a winner!
I am happy to note that our winner, Winnie MacGregor, an MBA Candidate, who is also with Kaiser Permanente, will be attending our Annual HCD Meeting in Anaheim on May 21 and will also be attending the Health Leaders Presentation with several of her colleagues from Kaiser Permanente on May 21 at 6PM where she will be presented with her scholarship. Congrats, Winnie!

3. Membership Committee Activity
Our membership committee Co-Chairs, Douglas Dotan and Paul Grizzell, have been very busy. They, with the help of Deb Hopen, Graciela Perez, and Cynthia Nazario, developed and published a great new membership tool in our new HCD Armentarium: Our New HCD brochure. Paul has already used it with great success at the recent meeting of the Minnesota Section where he manned the HCD booth. Thanks, Paul!! If you are going to be in Anaheim, please drop by our HCD booth and pick one up! Paul and Douglas are also working on a new tool for new members of HCD: A New Member On-Boarding Tool Kit. We are hoping that they will be able to show it to us during our Annual Meeting in May in Anaheim.

4. New HCD Website
I am very happy to report that our new, independent HCD website is all but complete and will be formally rolled out at our annual meeting on May 20 in Anaheim. In the meantime if you’d like to take a peek you can access the site at http://asqhcd.org. Please take a look with two things in mind:

- How can it be improved, e.g. typos, something missing, needed functionality, corrections, etc.?
- What section/page would you like to sign up to manage? We need a lot of help here, guys! Don’t be shy.

Please let Linh (ldd0346@bjc.org) or Cheri (Cheri.Graham-Clark@sharp.com) know what needs to be looked at on the new site and/or how you would like to help!

Linh Dye and Cheri Graham-Clark have done a fantastic job of developing the new site while maintaining the old. They are still in the process of moving files from the old to the new, so things here and there on the new site might be problematic, but they soon will be fixed. The Division wants to thank and congratulate you both, Linh and Cheri for a great job!!

5. Health SIG Webinar to Be Held On Tuesday, April 24 at 1pm EDT!

HCD’s Health Special Interest Group Chair, Hamilton Plaza, is ready to rock! Hamilton will be giving an in depth webinar for the leaders of all those ASQ Sections with twenty or more members of the HCD (there are 54 such sections!) and their HCD members on Tuesday, April 42 at 1pm EDT. Notices have already gone out, but if you would like to attend, please let me or Hamilton know of your interest ASAP. We will report back to you on the results after the webinar. Already five Sections have indicated a serious interest in forming such a SIS in their Section.

6. QBOK Committee Making Great Strides: We Will See Results of Their Work At the Annual Meeting

QBOK Chairs Sue Peiffer, Deb Hopen, and Chris Robinson and their very active committee are still chugging along. As of now they have submitted a BOK survey and a BOK Activity charter to the Division Management Committee (DMC) for approval. Results are due in from the DNMC this week. If approved notice of the BOK survey will be sent to all HCD members
forthwith. When you receive this important notice, please, please take the time to go to the website and complete the survey ASAP. Thanks in advance for doing this quickly!!

Also, thanks to an introduction by Douglas Dotan, the QBOK committee is now collaborating with members of the Association of University Professors of Health Administration (AUPHA) on their effort to develop curricular materials in the area of healthcare quality and process improvement that can be used to effectively train health care administrative practitioners for work in this important area.

a. **We Need You!**: Speaking of the HCD Exhibit Booth, We still need you to help man the exhibit booth. Please let Graciela Perez know at glphci@gmail.com as soon as possible of any times during the conference you can offer two hours to help her host the booth. Please do it soon!!

7. **HCD member involvement**—We need to hear from you soon to learn how you want to contribute to and participate in the HCD. Our goal is active participation by every member of the HCD in at least one HCD activity. The more active participation we have, the stronger and more valuable we can be to our members, customers and ASQ.

In closing, I hope to see you all at the Annual HCD Meeting on May 20 at the QIHC in Anaheim, CA, and at the HCD-QMD keynote and wine and cheese reception on May 21. Until then, I hope that you continue to have a wonderful and productive spring 2012!

Yours respectfully,

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SEE YOU IN ANAHEIM!!