



Healthcare
Division
The Global Voice of Quality™

Free Educational Webinar



Date: Tuesday, January 31, 2017

Time: 2:00 P.M. EST
1:00 P.M. CST
Noon MST
11:00 A.M. PST

Duration: 60 minutes

Presenter: Dr. Joe Rutledge

Please use this link to register for this webinar

<https://dcwoodconsulting.webex.com/dcwoodconsulting/onstage/g.php?MTID=e1370e54f93deb736d502c1459032ec2c>

After registering, you will receive a confirmation email containing information about joining the webinar.

ASQ Quality Management Division/Healthcare Division/CAP Joint Webinar: A Video Guide to Successful Laboratory Huddles

Do new events in your laboratory catch you unaware? Are you managing issues after the fact? Do you encounter problems that could have been avoided with better communications? Are you concerned that you are missing key information about what is happening in your laboratory? Are you looking for proactive approaches to address problems?

If so, then you will want to join Dr. Joe Rutledge on Tuesday, January 31, 2017, at 1:00 P.M. CST to learn how to implement laboratory huddles successfully in your organization. In this unique webinar, you actually will witness laboratory huddles taking place and gain Dr. Rutledge's expert analysis on what works best to implement huddles in your laboratory.

[Click here to register now!](#)

In this informative 60-minute webinar, you will learn

- How to determine if a huddle will help you and your laboratory,
- Variations of huddles for different parts of the laboratory,
- Steps to establish your own huddle,
- Benefits of a huddle,
- Pitfalls in developing a huddle program, and
- Strategies for introducing huddles to your laboratory

Huddles have helped others to

- Shorten time to resolve problems,
- Drive real-time management of quality issues,
- Streamline decision-making, and
- Increase employee morale and engagement with quality systems

If implemented effectively, daily huddle programs can solve recurring problems, communicate results, link metrics to improvements, and achieve real-time quality management. Using video clips of actual huddles and stakeholder interviews from Seattle Children's Hospital Medical Laboratory, this presentation will share implementation challenges and corresponding solutions, so you can learn how to effectively implement huddles effectively in your laboratory environment.

You should attend this webinar if you are

- A laboratory medical director, administrative director, or quality manager responsible for implementing a quality system,
- A laboratory process improvement team leader or member,
- A hospital CEO, CMO, or COO leader responsible for driving process excellence, or
- An ASQ Healthcare and/or Quality Management Division member interested or already involved in supporting hospital based healthcare quality improvement.

Webinar Presenter

Dr. Joe Rutledge, Seattle Children's Hospital is a pediatric pathologist and Professor of Laboratory Medicine at the University of Washington. He has been involved in clinical laboratory quality his entire career as the medical director of the laboratory at Seattle Children's Hospital. Presently, he serves on the College of American Pathologist's ISO 15189 committee. For the last decade he has worked at the lab and hospital levels to bring lean to healthcare and is working now to deploy ISO 9001 in the hospital.